JASANZ ACADEMY
PROSPECTUS

JASANZ
Academy

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About the Academy

We're raising the standards in accredited certification. And there's good reason your business should too.

Elevate accreditation and certification from a simple compliance-focused exercise to a valuable business process that enhances efficiency and effectiveness in every way.

The JASANZ Academy equips conformity assessment professionals with the latest knowledge, skills and understanding to intelligently and consistently interpret and apply standards for optimal outcomes.

We believe that by improving industry knowledge, we can raise standards for the benefit of businesses, their customers and as a result, the economy.

Discover our courses offerings at: **www.jasanz.org/academy.**

About JASANZ

JASANZ was established by international treaty between Australia and New Zealand on 30 October 1991, to enhance national, trans-Tasman and international trade; and achieve international recognition of Australian and New Zealand goods and services.

As of October 2023, JASANZ has accredited over 138 conformity assessment bodies who have certified over 166,794 organisations in over 130 countries.

JASANZ is a member of the International Accreditation Forum (IAF), the International Laboratory Accreditation Cooperation (ILAC) and the Asia Pacific Accreditation Cooperation (APAC).

For more information, visit **www.jasanz.org**.

Training options

Scheduled courses

JASANZ offers a range of program level standards courses virtually, with online modules and facilitator-led sessions. We also offer courses for delivery in our training rooms in Canberra, Australia and Wellington, New Zealand. These courses are delivered by our experienced facilitators and enrolment is open to all learners.

These courses are of most benefit to those working within the accredited certification industry such as auditors and employees from certification bodies, scheme owners and developers, regulators and government employees.

Visit our website to download the latest training calendar: www.jasanz.org/academy.

Program level standards courses

We offer training in key program level standards including:

- Understanding ISO/IEC 17021-1 Management System Certification
- Understanding ISO/IEC 17065 Product Certification
- Understanding ISO/IEC 17029 Validation and Verification
- Understanding ISO/IEC 17020 Inspection
- Understanding ISO/IEC 17024 Certification of Persons
- Understanding ISO 14065 Validation and Verification of Environmental Information, and
- Understanding ISO/TS 22003 Food Safety Management Systems – Parts 1 and 2.

Each course will cover:

- The standard's strategic intent
- A detailed understanding of its content, and
- The application of the standard.

Additional courses

In addition to the core program courses, training will be available in the IAF Mandatory Documents and individual schemes, including scheme transitions. Courses available online include:

- Introduction to Conformity Assessment
- Emotional Intelligence for Auditors and Assessors
- Package: Calculating Audit Time Using IAF MDs 1, 5 and 11
- IAF MD 1: Audit and Certification of a Management System Operated by a Multi-Site Organisation
- IAF MD 2: Transferring Accredited Certification of Management Systems
- IAF MD 4: Use of information and communication technology (ICT) for remote auditing/assessment
- IAF MD 5: Determination of Audit Time of QMS, EMS and OH&SMS
- IAF MD 11: Application of ISO/IEC 17021 for Audits of Integrated Management Systems

Free online courses

We also offer a series of free online courses covering fundamental topics for certification, including:

- Introduction to JASANZ
- Applying for accreditation with JASANZ
- Introduction to conformity assessment
- Introduction to schemes
- Introduction to product testing and certification (developed in collaboration with the National Association of Testing Authorities (NATA))
- IAF MD 23:2018 Control of Entities Operating on behalf of Accredited Management Systems Certification Bodies

Learning pathways

The JASANZ Academy offers learning pathways for the onboarding of new Certification Body team members to help develop their understanding of the standards and IAF MDs. Pathways can be designed specifically to meet individual and team professional development needs.

Management System Certification Learning Pathway

The Management System Certification Learning Pathway is designed to provide the knowledge and skills in key areas including conformity assessment, the ISO/IEC 17021-1 Management System Certification Standard, key IAF MDs and human skills.

The program includes the following courses:

- Introduction to Conformity Assessment
- Introducing JASANZ
- Understanding ISO/IEC 17021-1 Management System Certification
- IAF MD 2: Transferring Accredited Certification of Management Systems
- IAF MD 4: Use of ICT for Remote Auditing/ Assessment Purposes
- Calculating audit duration using IAF MDs 1, 5 and 11
- Emotional Intelligence for Auditors and Assessors

The total fee for these courses is normally AUD $4,200 exGST, but this learning pathway is available for just AUD $3,700 exGST giving you a saving of AUD $500.

Product Certification Learning Pathway

The Product System Certification Learning Pathway is designed to provide the knowledge and skills in key areas including conformity assessment, the ISO/IEC 17021-1 Management System Certification Standard, key IAF MDs and human skills.

The program includes the following courses:

- Introduction to Conformity Assessment
- Introducing JASANZ
- Introduction to ISO/IEC 17065 Product Certification
- IAF MD 4 and remote evaluation
- Emotional Intelligence for Auditors and Assessors

The total fee for these courses is normally AUD $3,500 exGST, but this learning pathway is available for just AUD $3,100 exGST giving you a saving of AUD $400.

Validation/Verification Learning Pathway

The Validation/Verification Learning Pathway is designed to provide the knowledge and skills in key areas including conformity assessment, the ISO/IEC 17029 Validation/Verification Standard, ISO 14065 Validation/Verification of Environmental Information Standard, key IAF MDs, and human skills.

The program includes the following courses:

- Introduction to Conformity Assessment
- About JASANZ
- Understanding ISO/IEC 17029 Validation/ Verification
- Understanding ISO 14065 Validation/Verification of Environmental Information
- IAF MD 4: Use of ICT for Remote Auditing/ Assessing Purposes
- Emotional Intelligence for Auditors and Assessors

The total fee for these courses is normally AUD $3,000 exGST, but this learning pathway is available for just AUD $2,500 exGST giving you a saving of AUD $500.

Individual Learning Pathways

If you have specific learning requirements that include a select set of courses, please contact the JASANZ Learning and Development Manager to discuss you and your team's professional development needs.

Training partnerships

A key strategy for JASANZ is to support the improvement of conformity assessment performance with high-quality training through the JASANZ Accelerate Training Academy. These collaborations with scheme owners to train Conformity Assessment Bodies (CABs) and certified or yet to be certified organisations meets our goal of improving knowledge and expertise in conformity assessment including accreditation and certification.

Partnering with MBIE

In late 2022, JASANZ partnered with the Ministry of Business, Innovation and Employment (MBIE) in New Zealand to develop and deliver training in the updated CodeMark New Zealand scheme. The scheme is a voluntary product certification scheme that provides an easily-understood and robust way to show a building product or building method meets the requirements of the New Zealand Building Code.

Training was for Product Certification Bodies (PCBs), certificate holders and JASANZ assessors. A training package was developed and delivered invluding an online module, live webinars, and assessment for PCBs to confirm their understanding of the scheme. Certificate holders attended a webinar on the updates to the scheme.

Training was provided to 46 PCB auditors and 60 certification holders.

Partnering with NDIS

JASANZ recently partnered with the National Disability Insurance Scheme (NDIS) to develop and deliver training in the alignment of the NDIS and aged care provider regulatory frameworks for NDIS and residential aged care (RAC) providers who also deliver support to NDIS participants.

The training was delivered including a number of live webinars, presented in conjunction with the NDIS Quality and Safeguards Commission, for Approved Quality Auditors (AQAs) accredited by JASANZ to the scheme. In addition, course marterials and an assessment were set for AQAs to complete to ensure they understood the changes to the scheme.

Training was provided to more than 160 auditors in the updated scheme.

Partnering with FAMI-QS

JASANZ is proud to continue our partnership with FAMI-QS to provide a customised training program in conformity assessment and management system certification for the organisations that have applied for FAMI-QS certification. We are also providing training to all Conformity Assessment Bodies (CABs) applying for FAMI-QS accreditation.

FAMI-QS is an accredited third-party feed safety management system for the sector of specialty feed ingredients and their mixtures. FAMI-QS has been part of the International Accreditation Forum (IAF) Multilateral Recognition Arrangement (MLA) since 2017. FAMI-QS sees accreditation as an important pillar for the credibility of its scheme and the certification process.

JASANZ has developed and delivers training in conformity assessment and Management System Certification (ISO/IEC 17021-1) for the applicant organisations globally. CABs are trained in the ISO/IEC 17021-1 Management System Certification standard and additional requirements of the FAMI-QS Scheme.

Partnering with PEFC

In 2021, JASANZ partnered with PEFC Asia-Pacific to provide training in accreditation standards as part of PEFC's work with the UN-REDD Programme Initiative 'Sustainable Forest Trade in the Lower Mekong Region'. We delivered training in ISO/IEC 17021-1 Management System Certification and ISO/IEC 17065 Product Certification for Accreditation and Certification Bodies in Cambodia, Laos, Thailand, Vietnam and Indonesia.

The Programme for the Endorsement of Forest Certification (PEFC) is a key service provider for the UN-REDD Initiative "Sustainable Forest Trade in the Lower Mekong Region (LMR)". The aim is to promote trade and sustainable forest management (SFM) through improved governance in Cambodia, Lao PDR, Myanmar, Thailand and Vietnam. The initiative was funded by the Government of Norway and is implemented by the Food and Agriculture Organization of the United Nations (FAO) and the United Nations Environment Programme (UNEP). Key outcomes include the development of forest certification schemes and related quality infrastructure mechanisms. PEFC will build on the framework of its For-Trade Initiative, which is sustainable forestry and trade for development in the Association of Southeast Asian Nations (ASEAN).

How to book

To book, simply visit our website to view the course dates and enrol.

Please note: You will need to set-up a free account with our Learning Management System in order to book and access the course.

Visit **www.jasanz.org/academy**

Frequently asked questions

How do I access the Learning Management System (LMS) and register for a course?

The JASANZ Academy can be accessed by going to www.jasanz.org/academy.

Can I register multiple participants?

Individual users are required to have their own Academy login. The individual can then purchase/register for courses under their own credentials. If you have more than one person to enrol in a course, please contact the JASANZ Academy team.

Do you offer discounts for group bookings?

We are proud to offer discounts starting at 5% for organisations booking in multiple participants into training courses. To find out more, please **contact the JASANZ Academy team**.

Can I get the course delivered at my workplace?

Yes, you can. We currently offer all courses through virtual delivery or a combination of online learning and facilitated sessions. We will work with you to develop and deliver the format that best supports your workplace. Additional charges may be incurred for costs associated with face-to-face training. **Contact the JASANZ Academy team** to discuss your training requirements.

How will I know if my booking is confirmed?

You will receive an email confirmation of your booking. Please ensure you provide the correct email address at the time of booking and make note of any email correspondence from us. If you are unsure of any session details, please **Contact the JASANZ Academy team.**

Is there a minimum or maximum number of course participants?

A minimum number of participants is required for all facilitator-led courses. If the minimum number is not reached, the course will be cancelled and registered participants will be asked to transfer to the next available course, or offered a refund, credit, or exchange. We cap class sizes at 10 students to ensure that you have the best possible learning experience.

What is the cancellation policy?

Online courses, podcasts or recordings are non-refundable once the course has been started or the podcasts or recordings are downloaded/assessed. To claim a refund, exchange, credit, or for further information, please **Contact the JASANZ Academy team.**

JASANZ intends to run live programs as advertised but reserves the right to change the programs without notice and to cancel if there are insufficient registrations. You will receive a refund or will have your registration transferred to another course.

How does the blended format work?

The blended course format involves the completion of online training modules on the JASANZ Academy platform completed in conjunction with live webinars or face-to-face sessions presented by our experienced facilitators.

Each facilitated session focusses on the most recently completed online materials and includes resources, activities, and discussion on the application of the standard. Case studies form the overall assessments and are used to reinforce the content of each module and promote opportunities for group discussion.

What is the difference between a 'week' program and a 'day' program?

We offer programs in several different formats to provide learners with the best options for their schedules.

For example, the 4-Week Understanding ISO/IEC 17021-1 program provides a range of online modules structured in three sessions. The online learning is designed to be completed by learners over the course of a week, and each session is completed in conjunction with a live facilitated session at the end. The fourth week is provided for the finalisation of knowledge assessment activities.

The 3-Day Understanding ISO/IEC 17021-1 program provides an accelerated learning experience, covering all course content over three full consecutive days of facilitated learning, with online modules supporting your learning and case study assessments to validate your learning.

Is there any self-paced online training?

We offer a range of online-only courses, consisting of online modules and other digital resources that can be started anytime, and completed whenever your schedule allows. These short online courses cover a range of important topics, such as emotional intelligence for auditors, IAF Mandatory Documents, and general conformity assessment topics.

Do you offer any free courses?

The Academy offers several free courses developed specifically for our audience. Our free courses include essential learnings about the conformity assessment framework and the stakeholders who support the industry.

Do I get a certificate when I complete the course?

Yes, you will receive a certificate of completion courseafter you meet the completion requirements for your registered training. The certificate of completion will be available to download from the JASANZ Academy.

Can I request a course to be offered by the Academy?

If you are interested in a specific topic that is not yet being delivered by the JASANZ Academy, you can send a course suggestion to our team **via our service desk**.

Course suggestions will be reviewed and may be developed where an industry need is identified. We want to ensure that the Academy offers courses that are relevant to the industry, and as such we cannot guarantee that all course suggestions will result in the development of a course.

What if the session is postponed or details change?

We will notify you of any changes to session times, locations or date changes via the email address recorded on your JASANZ Academy account. You may update your contact details through your account settings, or by contacting the JASANZ Academy team for support.

Please ensure you provide the correct email address at the time of booking and monitor any email correspondence from us for changes. If you are unsure of your session details, please review them in the Academy, or contact the team for guidance.

Are the courses accredited?

The courses provided through the JASANZ Academy are not accredited. The courses have been developed by highly experienced industry experts, ensuring that the course content meets adult learning principles and provides an in-depth understanding of the subject matter.

Can I complete the course on any device?

The JASANZ Academy is primarily designed to be used on a computer, however the Academy is compatible for use on some mobile devices. We recommend using a computer to access the Academy and its course content for optimal performance and compatibility. Courses delivered in conjunction with facilitator-led webinars may require the use of third-party software, such as Zoom or Microsoft Teams.

Understanding ISO/IEC 17065 Product Certification

Study options

TYPE:	Facilitated course	TYPE:	Accelerated intensive
DURATION:	4 weeks	DURATION:	3 days
COST:	AUD $1,700 exGST	COST:	AUD $2,100 exGST
DELIVERY:	Virtual	DELIVERY:	Virtual

Course overview

ISO/IEC 17065:2012 Conformity assessment - Requirements for bodies certifying products, processes and services is an International Standard that provides Certification Bodies with requirements for the certification of products, processes and services.

The overall aim of certifying products, processes or services is to give confidence to all interested parties that a product, process or service fulfils specified requirements. The value of certification is the degree of confidence and trust that is established by an impartial and competent demonstration of fulfilment of specified requirements by a third party. Parties that have an interest in certification include, but are not limited to:

a) the clients of the certification bodies;
b) the customers of the organisations whose products, processes or services are certified;
c) governmental authorities;
d) non-governmental organisations; and
e) consumers and other members of the public.

This online masterclass covers the conformity assessment concepts for the certification of products, processes and services. Course participants will gain extensive insight of the standard enabling auditors, scheme owners, developers and others to expertly interpret and apply the standard in the certification process.

Key topics include the principles, the standard requirements, the linkages between clauses in the standard, and other related standards, which will be taught through a range of videos, online modules, and practical case studies.

Participants will receive a Certificate of Completion upon successfully finishing this course.

Who is this Course for?

- Certification Body auditors, managers and staff;
- Scheme owners and developers;
- Regulators;
- Government employees; and
- Organisations that are certifying products, processes or services.

Additional options

JASANZ provides face-to-face training for this program. You can register your interest in attending the training in this format by lodging your expression of interest through the **JASANZ Academy Service Desk.**

Understanding ISO/IEC 17021-1 Management System Certification

Study options

TYPE:	Facilitated course		TYPE:	Accelerated training
DURATION:	4 weeks		DURATION:	3 days
COST:	AUD $1,700 exGST		COST:	AUD $2,100 exGST
DELIVERY:	Virtual		DELIVERY:	Virtual

Course overview

ISO/IEC 17021-1:2015 Conformity assessment - Requirements for bodies providing audit and certification of management systems is an International Standard providing Certification Bodies with requirements for the certification of management systems.

Certification of a management system, such as the environmental management system, quality management system or information security management system of an organisation, is one means of providing assurance that the organisation has implemented a system for the management of the relevant aspects of its activities, products and services, in line with the organisation's policy and the requirements of the respective international management system standard.

This part of ISO/IEC 17021 specifies requirements for bodies providing audit and certification of management systems. It gives generic requirements for such bodies performing audit and certification in the field of quality, the environment and other types of management systems. Observance of these requirements is intended to ensure that certification bodies operate management system certification in a competent, consistent and impartial manner, thereby facilitating the recognition of such bodies and the acceptance of their certifications on a national and international basis. This part of ISO/IEC 17021 serves as a foundation for facilitating the recognition of management system certification in the interests of international trade.

This online masterclass covers the conformity assessment concepts for the certification management systems. Course participants will gain extensive insight of the standard enabling auditors, scheme owners, developers and others to expertly interpret and apply the standard in the certification process. Key topics include the principles, the standard requirements, the linkages between clauses in the standard, and other related standards, which will be taught through a range of videos, online modules, and practical case studies.

Participants will receive a Certificate of Completion upon successfully finishing this course.

Who is this Course for?

- Certification Body auditors, managers and staff;
- Scheme owners and developers;
- Regulators;
- Government employees; and
- Organisations that are certifying management systems.

Additional options

JASANZ can provide face-to-face training for this program. You can register your interest in attending the training in this format by lodging your expression of interest through the **JASANZ Academy Service Desk**.

Understanding ISO/IEC 17024
Certification of Persons

Study options

TYPE:	Facilitated course		TYPE:	Accelerated intensive
DURATION:	4 weeks		DURATION:	3 days
COST:	AUD $1,700 exGST		COST:	AUD $2,100 exGST
DELIVERY:	Virtual		DELIVERY:	Virtual

Course overview

ISO/IEC 17024:2012 Conformity assessment - General requirements for bodies operating certification of persons is an International Standard that provides certification bodies with principles and requirements to enable the certification of persons.

This International Standard has been developed with the objective of achieving and promoting a globally accepted benchmark for organisations operating certification of persons. Certification for persons is one means of providing assurance that the certified person meets the requirements of the certification scheme.

This online masterclass covers the conformity assessment concepts for the certification of persons . Course participants will gain extensive insight of the standard enabling auditors, scheme owners, developers and others to expertly interpret and apply the standard in the certification process.

Key topics include the principles, the standard requirements, the linkages between clauses in the standard, and other related standards, which will be taught through a range of videos, online modules, and practical case studies.

Participants will receive a Certificate of Completion upon successfully finishing this course.

Who is this Course for?

- Certification Body auditors, managers and staff;
- Scheme owners and developers;
- Regulators;
- Government employees; and
- Organisations that are certifying persons.

Additional options

In-house delivery can be arranged for groups of five or more. Please contact the **JASANZ Academy Service Desk** for an in-house delivery proposal.

Understanding ISO/IEC 17020 Inspection

Study options

TYPE:	Facilitated course
DURATION:	3 weeks
COST:	AUD $1,275 exGST
DELIVERY:	Virtual

TYPE:	Accelerated training
DURATION:	2 days
COST:	AUD $1,400 exGST
DELIVERY:	Virtual

Course overview

ISO/IEC 17020:2012 Conformity assessment - Requirements for the operation of various types of bodies performing inspection is an International Standard that provides inspection bodies (IBs) with the requirements for impartial and consistent inspections.

Inspection bodies carry out assessments on behalf of private clients, their parent organisations, or authorities, with the objective of providing information about the conformity of inspected items with regulations, standards, specifications, inspection schemes or contracts. Inspection parameters include matters of quantity, quality, safety, fitness for purpose, and continued safety compliance of installations or systems in operation. The general requirements with which these bodies are required to comply in order that their services are accepted by clients and by supervisory authorities are harmonised in this International Standard.

This International Standard covers the activities of inspection bodies whose work can include the examination of materials, products, installations, plants, processes, work procedures or services, and the determination of their conformity with requirements and the subsequent reporting of results of these activities to clients and, when required, to authorities. Inspection can concern all stages during the lifetime of these items, including the design stage. This International Standard can be used as a requirements document for accreditation or peer assessment or other assessments.

This online masterclass covers the conformity assessment concepts for performing inspection and undertaking inspection activities. Course participants will gain extensive insight of the standard enabling auditors, scheme owners, developers and others to expertly interpret and apply the standard in the certification process. Key topics include the principles, the standard requirements, the linkages between clauses in the standard, and other related standards, which will be taught through a range of online modules and practical case studies.

Participants will receive a Certificate of Completion upon successfully finishing this course.

Who is this Course for?

- Certification Body auditors, managers and staff;
- Scheme owners and developers;
- Regulators;
- Government employees; and
- Organisations undergoing inspections.

Additional options

In-house delivery can be arranged for groups of five or more. Please contact the **JASANZ Academy Service Desk** for an in-house delivery proposal.

Understanding ISO/IEC 17029 Validation and Verification

Study options

TYPE:	Facilitated course
DURATION:	3 weeks
COST:	AUD $1,275 exGST
DELIVERY:	Virtual

TYPE:	Accelerated training
DURATION:	2 days
COST:	AUD $1,400 exGST
DELIVERY:	Virtual

Course overview

The ISO/IEC 17029 Conformity assessment - General principles and requirements for validation and verification bodies standard features conformity assessment concepts for validation and verification.

Validation and verification as conformity assessment are understood to be a confirmation of reliability of information declared in claims. Other terms in use for the object of assessment by validation and verification are "statement", "declaration", "assertion", "prediction" or "report".

Both activities are distinguished according to the timeline of the assessed claim. Validation is applied to claims regarding an intended future use or projected outcome (confirmation of plausibility), while verification is applied to claims regarding events that have already occurred or results that have already been obtained (confirmation of truthfulness).

This online masterclass covers the conformity assessment concepts for validation and verification. Course participants will gain extensive insight of the standard enabling auditors, scheme owners, developers and others to expertly interpret and apply the standard in the certification process. Key topics include the principles, the standard requirements, the linkages between clauses in the standard, and other related standards, which will be taught through a range of online modules and practical case studies.

Participants will receive a Certificate of Completion upon successfully finishing this course.

Who is this Course for?

- Certification Body auditors, managers and staff;
- Scheme owners and developers;
- Regulators;
- Government employees; and
- Organisations that are verifying or validating claims.

Additional options

In-house delivery can be arranged for groups of five or more. Please contact the **JASANZ Academy Service Desk** for an in-house delivery proposal.

Discount available

We offer an ongoing 15% discount for those who book a place in ISO/IEC 17029 and ISO 14065 together. Contact the **JASANZ Academy Service Desk** to find out more.

Understanding ISO 14065 Validation and Verification of Environmental Information

Study options

TYPE:	Facilitated course
DURATION:	1 day
COST:	AUD $850 exGST
DELIVERY:	Virtual

Course overview

ISO 14065:2020 General principles and requirements for bodies validating and verifying environmental information is an International Standard that provides validation and verification bodies (VVBs), with a set of requirements that enables them to undertake the validation and verification of environmental information.

Environmental information, including statements and claims, are increasingly being used for decision-making by individuals and organisations. Users of environmental information want to know whether it is accurate and reliable. This Standard identifies principles and defines requirements for validation and verification bodies.

This online masterclass covers the conformity assessment concepts within the Standard and how it is applied in conjunction with ISO/IEC 17029 and a validation and verification program. Course participants will gain extensive insight of the standard enabling auditors, scheme owners, developers and others to expertly interpret and apply the standard in the certification process.

Key topics include the requirements for the validation and verification of environmental information statements, agreed-upon procedures, and the relationship between ISO 14065 and ISO/IEC 17029, which will be taught through a range of online modules, and practical case studies.

Participants will receive a Certificate of Completion upon successfully finishing this course.

Course prerequisites

Participants are required to complete training in ISO/IEC 17029 Validation and Verification prior to undertaking this training course.

Who is this Course for?

- Certification Body auditors, managers and staff;
- Scheme owners and developers;
- Regulators;
- Government employees; and
- Other interested stakeholders.

Additional options

In-house delivery can be arranged for groups of five or more. Please contact the **JASANZ Academy Service Desk** for an in-house delivery proposal.

Discount available

We offer an ongoing 15% discount for those who book a place in ISO/IEC 17029 and ISO 14065 together. Contact the **JASANZ Academy Service Desk** to find out more.

Understanding ISO/TS 22003
Parts 1 and 2

Study options

TYPE:	Facilitated course
DURATION:	1 day + 3 hour webinar
COST:	AUD $850 exGST
DELIVERY:	Virtual

Course overview

ISO/TS 22003 Food safety management systems - Requirements for bodies providing audit and certification of food safety management systems is an International Standard that provides Certification Bodies (CBs), with a set of requirements that enables them to undertake the certification of food safety management systems.

Certification of the food safety management system (FSMS) of an organisation is one means of providing assurance that the organisation has implemented a system for the management of food safety in line with its policy and the internationally accepted principles of food safety.

This online masterclass covers the conformity assessment concepts for the certification of food safety management systems . Course participants will gain extensive insight of the standard enabling auditors, scheme owners, developers and others to expertly interpret and apply the standard in the certification process.

Key topics include the principles, the standard requirements, the linkages between clauses in the standard, and other related standards, which will be taught through a range of videos, online modules, and practical case studies.

Participants will receive a Certificate of Completion upon successfully finishing this course.

Course prerequisites

It is recommended that course participants complete training, or are competent, in the requirements of the following standards prior to undertaking this training course:

- ISO/IEC 17021-1 Management Systems Certification, and
- ISO 22000 Food Management Systems.

Who is this Course for?

- Certification Body auditors, managers and staff;
- Scheme owners and developers;
- Regulators;
- Government employees; and
- Organisations that are certifying persons.

Additional options

In-house delivery can be arranged for groups of five or more. Please contact the **JASANZ Academy Service Desk** for an in-house delivery proposal.

Introduction to Conformity Assessment

Study options

TYPE:	Facilitated course		TYPE:	Online	
DURATION:	1 day + online module		DURATION:	3 hours	
COST:	AUD $400 exGST		COST:	AUD $250 exGST	
DELIVERY:	Virtual		DELIVERY:	Virtual	

Course overview

Consumers engage with the end result of conformity assessment every day. The products that we purchase, the services that we engage, and the information that we seek out may have all been subject to the process of conformity assessment.

The global conformity assessment framework ensures that consumers and other end-users have access to safe and consistent products, services, and processes, which provides confidence, trust and assurance to the broader marketplace.

At the conclusion of this course, participants will have a foundational knowledge of:

1. The conformity assessment framework and its role in the marketplace,
2. The functional approach and its application in conformity assessment activities,
3. Global organisations in conformity assessment,
4. The difference between accreditation and certification,
5. Key conformity assessment standards and the CASCO toolbox, and
6. An introduction to conformity assessment schemes.

Participants will receive a Certificate of Completion upon successfully finishing this course.

Who is this Course for?

This course is designed for those who are new to conformity assessment, junior members of conformity assessment bodies, and may also be a valuable refresher for those who are established in the industry.

Emotional Intelligence
for Auditors and Assessors

Study options

TYPE:	Facilitated course		TYPE:	Online
DURATION:	1 day + online module		DURATION:	4 hours
COST:	AUD $900 exGST		COST:	AUD $600 exGST
DELIVERY:	Virtual		DELIVERY:	Virtual

Course overview

Emotional intelligence is now considered as important, if not more important, than technical knowledge and skills in the workplace. Emotional intelligence is defined as a set of competencies demonstrating the ability an individual has to recognise their behaviours, moods and impulses and to manage them best according to the situation. It is also the ability to use social skills to understand the emotions of others and use this information to support communication and relationships.

This course is designed for auditors and assessors to understand and strengthen their own emotional intelligence to be able to more effectively manage the interactions and communications with clients and colleagues.

At the conclusion of this course, participants will be able to:

1. Demonstrate an understanding of the principles of emotional intelligence,
2. Apply emotional intelligence in an audit through self-awareness and social skills,
3. Identify the impact of own emotions on others during an audit,
4. Use emotional intelligence to maximise personal performance on audit,
5. Communicate effectively with clients including managing conflict, and
6. Provide constructive feedback.

Participants will receive a Certificate of Completion upon successfully finishing this course.

International Accreditation Forum (IAF) Mandatory Document Training

The JASANZ Academy provides a range of training courses in the International Accreditation Forum (IAF) Mandatory Documents (MD) for certification body auditors and administration staff.

You will receive a Certificate of Completion upon succesfully finishing any of these courses.

Courses

NAME:	**Calculating Audit Time Using IAF MDs 1, 2 and 11**
DURATION:	8 hours
COST:	AUD $600 exGST

DESCRIPTION: This package combines four courses offered by JAS-ANZ:

- IAF MD 1: Audit and certification of a management system operated by a multi-site organisation;
- IAF MD 5: Determination of audit time for QMS, EMS and OHSMS;
- IAF MD 11: Application of ISO/IEC 17021 for audits of integrated management systems; and
- Calculating Audit Duration Using IAF MDs 1, 5 and 11.

This course is for accreditation and certification bodies and provides guidance in the calculation of audit time and sampling for all types of organisations, taking into consideration the size, complexity, risk and nature of the organisation. This course will provide the requirements set by IAF MD 1, IAF MD 5 and IAF MD 11. It will also cover how to combine the requirements of the three IAF MDs in calculating audit time for complex organisations that are multi-site, multi-system and multi-certifications. Learn how to accurately calculate audit duration taking into consideration these complexities.

NAME:	**IAF MD1: Audit and certification of a managment system operated by a multi-site organisation**
DURATION:	2 hours
COST:	AUD $250 exGST

DESCRIPTION: This course is for accreditation and certification bodies and provides the insight for them to work more effectively in the determination of audit duration of audits of a management system operated by a multi-site organisation. The course focuses on what is a multi-site organisation, the eligibility criteria for these types of organisations, and methodologies utilised for the audit and certification of multi-site organisations. These methodologies include requirements for sampling of sites where site sampling is allowed as part of the audit process.

NAME:	**IAF MD2**
TYPE:	2 hours
COST:	AUD $250 exGST

DESCRIPTION: This course is for accreditation and certification bodies and sets out the requirements for the transfer of accredited certification of management systems between certification bodies. The course will assist both the receiving certification body and transferring body understand the requirements for the transfer of a client's accredited certification of their management system.

International Accreditation Forum (IAF) Mandatory Document Training

NAME: **IAF MD4: Use of information and communication technology (ICT) for remote auditing/assessment**

TYPE: 2 hours

COST: AUD $250 exGST

DESCRIPTION: This course is for accreditation and certification bodies and provides an overview of the recently revised and published IAF Mandatory Document for the use of information and communication technology (ICT) for auditing/assessment purposes (IAF MD4:2022). The course demonstrates how IAF MD 4:2022 might be applied during remote audits and provides some best practices for conducting effective remote audits.

NAME: **IAF MD5: Determination of audit times of QMS, EMS, and OH&SMS**

TYPE: 2 hours

COST: AUD $250 exGST

DESCRIPTION: This course is for accreditation and certification bodies and covers the mandatory requirements and guidance for the determination of audit time for audits of quality management systems (QMS), environmental management systems (EMS) and occupational health and safety management systems (OH&SMS). The course explores the use of various factors in adjusting audit time, based on the industry sector, and level of complexity and risk posed by the organisation's processes.

NAME: **IAF MD11: Application of ISO/IEC 17021 for audits of integrated management systems**

TYPE: 2 hours

COST: AUD $250 exGST

DESCRIPTION: This course is for accreditation and certification bodies and covers the calculation of audit time for audits of organisations with integrated management systems. It provides guidance on the planning and delivery of audits by certification bodies. The course explores the use of factors, including the level of system integration, in the reduction of overall audit time where the organisation seeks certification to more than one management system standard.

NAME: **IAF MD23: Control of entities operating on behalf of accredited management system certification bodies**

TYPE: Online

COST: $Free

DESCRIPTION: This course is for accreditation and certification bodies covers the requirements of IAF MD 23:2018 including the importance of undertaking risk assessments of entities and establishing legally enforceable agreements to protect certified entities and the certification process.

Free online courses

The JASANZ Academy offer a range of free online courses to study at your own pace. You will receive a Certificate of Completion upon succesfully finishing any of these courses.

NAME:	**About JASANZ**
TYPE:	Online
COST:	$Free
DESCRIPTION:	This short course will introduce you to the Joint Accreditation System of Australia and New Zealand. We are the Accreditation Body for Australia and New Zealand (JASANZ) and provide accreditation to bodies who undertake certification and inspection of organisations' management systems, products, processes, services and more.
	You will learn about our structure and purpose, the industry sectors within which we operate, and the strategies we use to accomplish our goals. You will also learn about the key networks and stakeholders in the conformity assessment industry.

NAME:	**Applying for accreditation with JASANZ**
TYPE:	Online
COST:	$Free
DESCRIPTION:	We know that applying for accreditation with JAS-ANZ can be challenging and the process quite complex. This is why we have prepared this guide. We want to help conformity assessment bodies that are interested in applying for accreditation with JAS-ANZ information on the overall accreditation process, how much time it's going to take and where to get assistance.

This guide will provide you with an understanding of:

- The full JASANZ accreditation process is divided into 5 steps and how they connect,
- What is needed to be done at each stage of the process to achieve accreditation,
- The errors that applicants often make and how to avoid making them, and
- What JASANZ responsibilities are during the whole accreditation process.

The purpose of this guide is to provide information about the accreditation process only. Completing it, does not guarantee a successful outcome related to future applications.

This course is ideal for Certification Bodies seeking accreditation with JASANZ.

NAME:	**Product testing and certification**
TYPE:	Online
COST:	$Free

DESCRIPTION: This guide is a joint project between the Joint Accreditation System of Australia and New Zealand (JASANZ) and the National Association of Testing Authorities, Australia (NATA).

We interviewed a range of experts in the conformity assessment industry and their insight is provided across the following topics:

- What is product testing and certification?
- Importance of conformity assessment and certification in the market,
- The relationship between testing, certification and the market,
- Common issues and problems encountered in the conformity assessment process, and
- The key players in conformity assessment.

This guide is ideal for anyone interested in understanding more about product testing and certification.

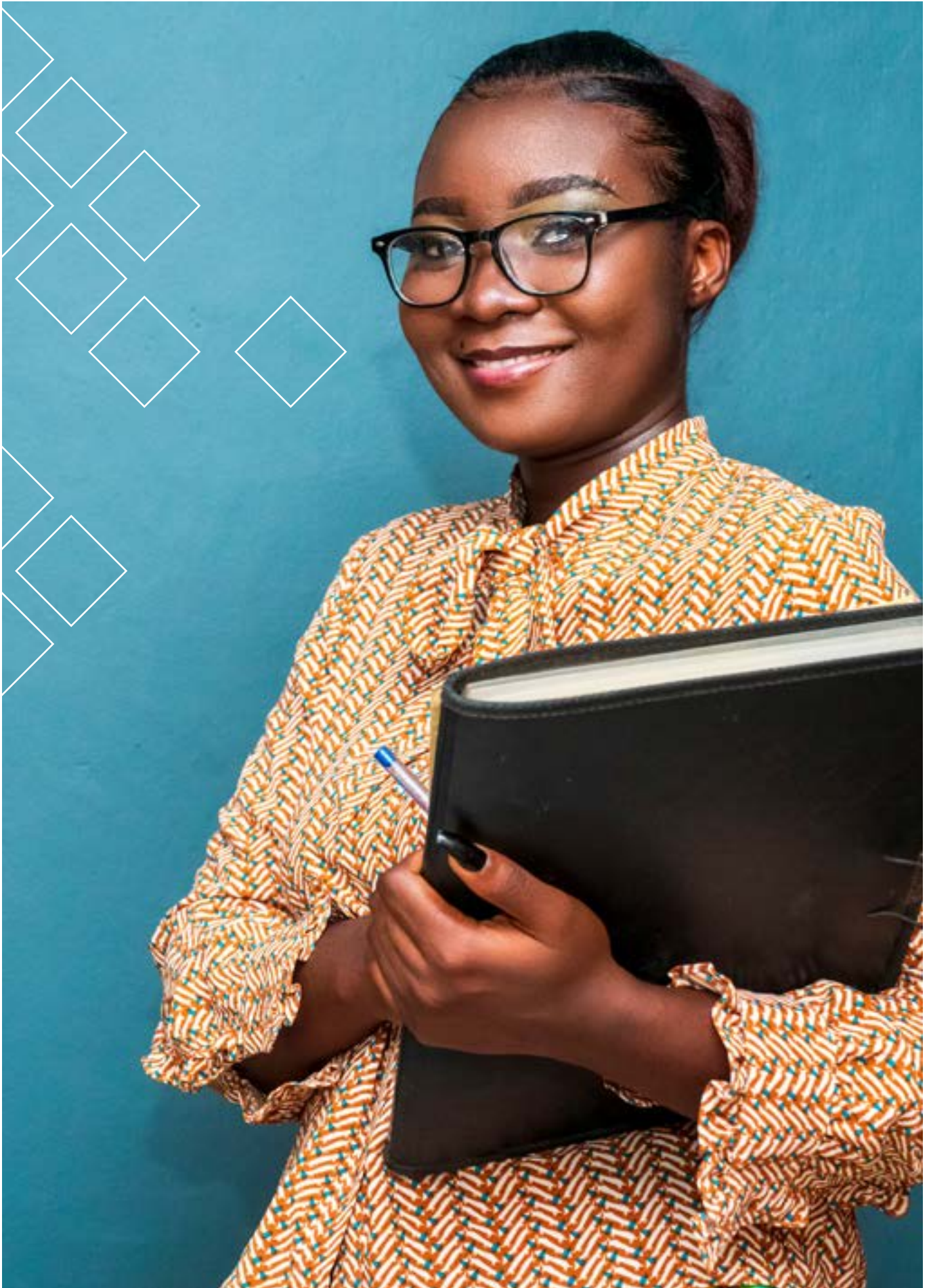| NAME:	**Introduction to schemes**
TYPE:	Online
COST:	$Free

DESCRIPTION: This short online course offers an exploration of conformity assessment schemes, providing you with the knowledge and skills to understand and work effectively within these important frameworks.

The Introduction to Schemes course presents:

- what a scheme is,
- the relationship between schemes and standards,
- scheme development principles,
- the role of schemes in the conformity assessment framework, and
- stakeholders in scheme ownership and development.

This course is ideal for scheme owners, new conformity assessment professionals, and anyone interested in understanding more about schemes.

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